



## MIS & Funding Officer

### Job Description

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|--|---|
| <b>Area</b>                                    | : <b>Management Information Systems (MIS)</b>   |
| <b>Salary</b>                                  | : <b>Scale 5 £26,592 - £29,838 (per annum)</b>  |
| <b>Hours of Work<br/>(Full-time/Part-time)</b> | : <b>37</b>   |
| <b>Line Manager</b>                            | : <b>MIS Manager</b>  |
| <b>Responsibility for</b>                      | : Processing and maintaining accurate learner data and records<br>: Set up and maintaining college programmes on the Management Information System.<br>: Monitoring the delivery hours of each programme against planned delivery hours to ensure correct hours are delivered.<br>: Preparing data and reports for monitoring funding and statistical returns to external bodies. |

### Main Purpose of Job:

To provide an excellent MIS service in order to ensure that the provision:

- Meets the needs of learners, employers and other stakeholders;
- Is of the highest possible quality in terms of learner outcomes and learner/employer satisfaction;
- Is effective, efficient and provides excellent value for money;
- Reflects the vision, mission, aims and values of the College;
- Is innovative, developmental and sector leading; and
- Promotes a culture of excellence and equality.

The post-holder will be a member of the MIS Department.

### Key Duties and Responsibilities:

- (1) Oversee the processing of learner data across all funding streams to meet Management Information requirements.
- (2) Support the wider team to maintain accurate learner records according to college requirements in relation to funding and audit.
- (3) Implement a schedule of data quality checks across all funding streams to improve data quality and optimise funding using internal and external software.
- (4) Identify and resolve anomalous data to ensure effective interpretation of the data. Report issues with data integrity.

- (5) Input, update and maintain student, enrolment, funding, timetable and register data as required.
- (6) Ensure that all enrolments, withdrawals / transfers, breaks in learning / re-starts and achievements are recorded in an accurate and timely manner.
- (7) Support the effective production of regular ILR submissions and prepare data sources to deadlines.
- (8) Develop and maintain knowledge of funding rules and sector specific guidance. Provide support and training on student funding and assessing of student fees.
- (9) Support internal and external audits. Collate and prepare documentation and undertake data checks in response to internal external audit requirements.
- (10) Contribute to the planning of the enrolment process and oversee the enrolment activity and training at specific campus(es).
- (11) Prepare data and reports for monitoring funding and statistical returns to external bodies.
- (12) Oversee the shared mailboxes to ensure that enquires are actioned in a timely manner.
- (13) Ensure prompt responses to all internal and external enquiries and queries from colleagues, parents and learners.
- (14) Support internal communications.
- (15) Provide appropriate communication in the event of emergency evacuation of the College buildings, as laid down in the College's Health & Safety Policy.
- (16) Assist with learner recruitment, including support at Open and Interview Evenings.

**Generic Duties and Responsibilities:**

- (1) Promote a culture of innovation, excellence and equality.
- (2) Reflect the vision, mission and values of the College.
- (3) Manage all delegated resources and budgets flexibly and efficiently in accordance with allocation.
- (4) Contribute to the development of and ensure compliance with all College policies, procedures and agreements.
- (5) To actively contribute to the risk management of the College.
- (6) To positively promote and implement the College's strategies on equality, diversity, safeguarding.
- (7) Undertake appropriate staff development activities that support personal development and the changing needs of the College and its environment.
- (8) Be aware of, and responsive to, the changing nature of the College and adopt a flexible and proactive approach to work.
- (9) Undertake such other duties as may reasonably be required commensurate with this grade, at the initial agreed place of work or at other locations in the College catchment area.

***This Job Description is current as the date shown. In consultation with the post-holder, it is liable to variation to reflect changes in the job.***



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## Person Specification

| Assessment Method |       |           |                      |                            |            |
|-------------------|-------|-----------|----------------------|----------------------------|------------|
| Application Form  | *Test | Interview | Psychometric Testing | Qualification Certificates | References |

\*Test = Skills Test/Knowledge Test/Micro Teach/Presentation

### Education and Qualifications

#### Essential

- GCSE Grade C (4/5) in English and Maths or equivalent
- Evidence of relevant continuous professional development
- IT qualification (*or willingness to work towards*)
- Relevant qualification at level 3 or above

#### Desirable

- Degree or equivalent professional qualification

### Skills and Experience

#### Essential

- Experience of working and communicating effectively with people
- Understanding of the implications of data accuracy and the ability to resolve issues
- Ability to develop relationships with learners, staff and parent/carers
- Ability to work effectively with a wider staff team
- Ability to carry out and supervise administrative duties effectively
- Understanding of equality, diversity and inclusion in working and learning environments
- Excellent digital literacy skills

#### Desirable

- Experience of working in an educational establishment
- Ability to develop and maintain professional relationships with external agencies
- Experience of timetabling and / or audit
- Knowledge of FE Funding streams

|   |   |  |   |  |  |   |
|---|---|--|---|--|--|---|
| • Experience of data input using large database applications, e.g., Prosolution   | ✓ |  | ✓ |  |  |   |
| <b>Personal Attributes</b>  |   |  |   |  |  |   |
| <u>Essential</u>  |   |  |   |  |  |   |
| • Excellent interpersonal skills with ability to develop positive working relationships at all levels ( <i>internally and externally to College</i> ) and to translate ideas into actions | ✓ |  | ✓ |  |  | ✓ |
| • To demonstrate an excellent approach to customer service including dealing promptly with internal and external customers and enquiries in an efficient, courteous and welcoming manner  | ✓ |  | ✓ |  |  | ✓ |
| • Excellent team-working skills   | ✓ |  | ✓ |  |  | ✓ |
| • Ability to communicate clearly and concisely both in verbal and written form and to be able to present information accurately   | ✓ |  | ✓ |  |  | ✓ |
| • Ability to prioritise, work under pressure and to meet deadlines  | ✓ |  | ✓ |  |  |   |
| <b>Other requirements for employment/engagement</b>   |   |  |   |  |  |   |
| <u>Essential</u>  |   |  |   |  |  |   |
| • Enhanced DBS check  |   |  |   |  |  |   |

Updated: Jan 2026