



Cheshire College South & West

As part of our sustainable transport plan, we now offer FREE* transport options for learners to their nearest campus offering the course required. We have 3 campuses in Chester, Ellesmere Port-and Crewe.

Our free transport service is available to all 16-18 year old full-time students (inclusive of 19+ continuers and learners aged 19-23 that are funded through the EHCP) who live over a mile away from the Campus they study at. Where a College Coach service exists, this is the only service that the College will subsidise.

We recommend you apply no later than **31st August 2024** to ensure your transport arrangements are in place for September. By applying for your bus pass, you agree to the free transport terms and conditions. These are on pages 13-18 of this booklet.

There are three different options available: -

Option 1 - College Coach Services

Option 2 - Public Services

Option 3 - County Council Transport Services

How to Apply

All learners wishing to access free transport services MUST apply for a pass. If you are purchasing an additional pass, please apply for this route as well <u>2024/2025 Transport Application Form (office.com)</u>

Option 1: College Coach Services

We provide dedicated coach services allowing full-time learners easy and FREE transport to their nearest campus from many areas across Cheshire, Shropshire, Merseyside, and Wales. Please see pages 8-12 for timetable information.

Eligible Learners

All full-time learners aged 16-18 qualify and can apply. Part-time learners and learners aged 19 and over can apply however, full-time learners aged 16-18 will have priority. All CC bus passes are provided on a first come, first served basis. All College Coach Services are offered FREE of charge for full-time learners aged 16-18 (subject to terms and conditions). Learners aged over 18, Apprentices, and part time learners will be liable to pay a charge.

Additional Pass

If you live across two different households, you can purchase an additional annual bus pass for £50 (passes purchased in term 3 are £25). We require correspondence from a parent or guardian to confirm your living situation. Passes can be purchased on the college online store.

Lost Passes

A lost bus pass must be replaced as you will not be allowed to travel without it.

Option 2: Public Services (Public Bus, Train etc.)

Learners can use public transport routes where no College Coach Service is available.

Eligible Learners

All full-time learners aged 16-18 not living within one mile of a college route can apply for a public service pass. Apprentices, learners aged over 19, and part time learners will not be eligible.

Bus Travel

Bus passes are available for the following service providers: Arriva, D&G, First, and Stagecoach. If you are unsure of the routes that you would take to your campus of study, we have a reference point on pages 6 and 7 of this Transport Booklet. For a more personalised route, each company that we have bus passes for have a route planner online.

ARRIVA – <u>Find UK Bus Routes & Local Timetables | Arriva Bus</u>
STAGECOACH – <u>Bus Journey Planner | Find Bus Routes | Stagecoach</u>
D&G – <u>Bus Services | D&G Bus</u>
FIRST – Journey planner | First Bus

You can collect your public bus pass during induction from September 2024. Students will receive text messages to let them know where to collect bus passes from at the start of the September term. Please ensure that you have completed your application form before 31st August 2024.

Cost of Public Bus Services

These passes are offered FREE of charge for full-time learners aged 16-18, subject to terms and conditions. Other routes such as Al's Coaches and Aintree can be funded via reimbursement of tickets.

For students that are eligible to receive a public bus pass, we ask that they purchase their ticket for the journey into college on their first day and then collect their bus pass as soon as they are able to.

Replacement Passes

Public bus passes that require replacement due to being lost, or damaged, will incur a cost that is set by the transport operator. Replacement passes can be purchased through the online store and are available to collect from the Student Hub. You will need to pay on the college online store and bring your receipt to the Student Hub to have your bus pass replaced. A pass can only be replaced once before being liable for the full cost.

Train Travel

Train travel will only be refunded if a college coach or public bus services are unavailable from your area. You will need keep your tickets/receipts and complete an application for a refund*. We can also accept screenshots of online tickets as long as it details the date of travel, route taken and ticket price. Refunds will be provided on a termly basis up to a maximum of £350 per term.

*Refund forms must be completed and handed in to the Student Hub at College with any evidence requested by the dates below:

Term 1 – 9th December 2024

Term 2 – 24th March 2025

Term 3 – 16th June 2025

Option 3: County Council Transport Services

Transport may be provided by your local council in some circumstances for full-time learners who are between the ages of 16 and 19. You must be attending the nearest appropriate college and live over 3 miles away from campus.

Each council has their own Post-16 Transport Policy which you can find on their website.

HOW DO I APPLY?

You will need to contact your local authority, who will be able to help.

Cheshire East

Tel: 0300 123 5012 www.cheshireeast.gov.uk

Cheshire West & Chester

Tel: 0300 123 8123 www.cheshirewestandchester.gov.uk

Shropshire

Tel: 0345 678 9006 www.shropshire.gov.uk

Staffordshire

Tel: 01785 278679 www.staffordshire.gov.uk

Wirral

Tel: 0151 606 2000 www.wirral.gov.uk

Conwy

Tel: 01492 574 000 www.conwy.gov.uk

Denbighshire

Tel: 01824 706 000 www.denbighshire.gov.uk

Flintshire

Tel: 01352 702 121 www.flintshire.gov.uk

Wrexham

Tel: 01978 292 000 www.wrexham.gov.uk

Travel options to Chester Campus

Area	Bus	Area	Bus
Bache	Stagecoach 14 and 16	Kingsway	Stagecoach 53 and 16
Bagillt	Arriva 11	Lache	Stagecoach 16
Bebington	Stagecoach X1	Little Sutton	Stagecoach 1 and 16
Bidston	Stagecoach 38 and X1	Littleton	Stagecoach 84 and 16
Birkenhead	Stagecoach 1 and 16	Liverpool	Train and Stagecoach
Blacon	Stagecoach 14A and 16	Malpas	D&G 41 and Arriva 4
Blue Planet Aquarium	Stagecoach 1 and 16	Meols	Train and Stagecoach
Boughton	Stagecoach 16	Mickle Trafford	Arriva X30 and 1
Bridge Trafford	Arriva X30	Mold	Arriva 4
Bromborough	Stagecoach 1 and 16	Mollington	Al's Coaches X22 & Stagecoach 16
Broughton	Arriva 11	Moreton	Train and Stagecoach
Buckley	Arriva 4 or 11A	Neston	Al's Coaches X22 & Stagecoach 16
Caldy Valley	Stagecoach 5 and 16	New Ferry	Stagecoach X1
Cheshire Oaks	Stagecoach 1 and 16	Newton	D&G 41 and Arriva 4
Chester Bus Station	Stagecoach 16	Overpool	Stagecoach X1 and 16
Claughton	Train and Stagecoach	Queensferry	Arriva 11
Deeside	Arriva 11	Rock Ferry	Stagecoach 1 and 16
Duddon	Stagecoach 84 and 61	Runcorn	Train and Stagecoach
Dunham-on-the-hill	Arriva X30	Saltney	Arriva 4
Eastham	Stagecoach X1 or 1 and 16	Saughall	Stagecoach 204 and 16
Elton	Train and Stagecoach	Saughall Massie	Train and Stagecoach
Ewloe	Arriva 4 / X4 / 11	Stanney Grange	Stagecoach 1 and 16
Flint	Arriva 11	Tarvin	D&G 82 and Stagecoach 16
Frodsham	Arriva X30 and 1	Tattenhall	D&G 41 and Stagecoach 16
Great Sutton	Stagecoach 1 and 16	Thornton-Le- Moors	Stagecoach 1 and 16
Guilden Sutton	Arriva X30 and 1	Tranmere	Stagecoach 1 and 16
Hapsford	Arriva X30 and 1	Upton	Stagecoach PR3 and 16
Hawarden	Arriva 11/X4	Upton Heath	Stagecoach 1 and 16
Helsby	Arriva X30	Vicars Cross	Stagecoach 7 and 16
Holywell	Arriva 11	Waverton	D&G 41 and Stagecoach 16
Hoole	Stagecoach X1 and 16	West Kirby	Arriva 437 & Stagecoach X8
Hooton	Stagecoach 1	Whitby	Al's Coaches X22 & Stagecoach 16
Hoylake	Train and Stagecoach	Willaston	Al's Coaches X22 & Stagecoach 16
Huntington	Stagecoach 5 and 16	Wolverham	Stagecoach 1 and 16
Ince	Train and Stagecoach	Wrexham	Arriva 1

Travel options to Ellesmere Port Campus

Area	Bus	Area	Bus
Bache	Stagecoach 1 / 2	Ince	Stagecoach 2
Bagillt	Arriva 11 & Stagecoach 1	Kingsway	Stagecoach X1
Bebington	Stagecoach 38 and X1	Lache	Stagecoach 16 & 2
Bidston	Arriva 407 & Stagecoach X1	Little Sutton	Stagecoach 1 or X1
Birkenhead	Stagecoach 1 or X1	Littleton	Stagecoach 84 & Stagecoach 2
Blacon	Stagecoach 14A and X1	Liverpool	Arriva 13 & Stagecoach 1
Blue Planet Aq.	Stagecoach 1 / X1	Malpas	D & G 41 & Stagecoach 2
Boughton	Stagecoach 5 and X1	Meols	Arriva 407 & Stagecoach X1
Bridge Trafford	Arriva X30 and Stagecoach 2	Mickle Trafford	Arriva X30 & Stagecoach 2
Bromborough	Stagecoach 1 or X1	Mold	Arriva X4 & Stagecoach X1
Broughton	Arriva X4 & Stagecoach X1	Mollington	Stagecoach 1 / X1
Buckley	Arriva X4 & Stagecoach X1	Moreton	Arriva 407 & Stagecoach X1
Caldy Valley	Stagecoach 5 & 1	Neston	Aintree Coaches
Cheshire Oaks	Stagecoach 1 or X1	New Ferry	Stagecoach 1 or X1
Chester Bus Station	Stagecoach 1 / X8 or 2	Newton	Stagecoach X1
Upton Heath	Stagecoach 1 / X8 or 2	Overpool	Stagecoach 6
Claughton Village	Stagecoach 1 / X1	Queensferry	Arriva 10 & Stagecoach 1
Deeside	Arriva 11 & Stagecoach 1	Rock Ferry	Stagecoach 1
Duddon	Stagecoach 84 & Stagecoach 2	Runcorn	Stagecoach 2
Dunham-on-the-hill	Stagecoach 2	Saltney	Stagecoach 16 & Stagecoach 2
Eastham	Stagecoach 1 / X1	Saughall	Stagecoach 15 & Stagecoach 2
Elton	Stagecoach 2	Saughall Massie	Arriva 407 & Stagecoach X1
Ewloe	Arriva X4 & Stagecoach X1	Stanney Grange	Stagecoach 1 or X1
Flint	Arriva 11 & Stagecoach 1	Tarvin	Stagecoach 84 & Stagecoach 2
Frodsham	Stagecoach 2	Tattenhall	D & G 41 & Stagecoach X1
Great Sutton	Stagecoach 1	Thornton-Le-Moors	Stagecoach 2
Guilden Sutton	Stagecoach 84 & Stagecoach 2	Tranmere	Stagecoach 1 or X1
Handbridge	Stagecoach 16 & 2	Upton	Arriva 413 & Stagecoach 1
Hapsford	Stagecoach 2	Upton Heath	Stagecoach X1
Hawarden	Arriva X4 & Stagecoach X1	Vicars Cross	Stagecoach 84 & Stagecoach X1
Helsby	Stagecoach 2	Waverton	D & G 41 & Stagecoach X1
Holywell	Arriva 11 & Stagecoach 2	West Kirby	Arriva 407 & Stagecoach X1
Hoole	Stagecoach X1	Whitby	Stagecoach 2 / 6A
Hooton	Stagecoach 1 / X1	Willaston	Aintree Coaches 23
Hoylake	S Arriva 407 & Stagecoach X1	Wrexham	Arriva 1 & Stagecoach X1
Huntington	Stagecoach 5 & 1		

2024/2025

TRANSPORT BOOKLET

Travel options to Crewe Campus

Acton Bridge CC15 Church Minshull CC21 Knutsford CC10 Stapeley CC5 Adderley CC7 Chorlton CC8 Leftwich CC20 Swan Green CC9 Alderley Edge Train Clayton CC5 Little Leigh CC15 Tarporley S'coach 84 Allostock CC13 Clotton S'coach 84 Loggerheads CC5 Tarvin S'coach 84 Almington CC7 Clutton CC12 Lostock Gralam CC10 Tattenhall CC12 S'coach Alpraham 84 Congleton CC14 Withington CC13 Tern Hill CC7 Alsager CC17 Cranage CC13 Macclesfield D&G 38 Tilstock CC11 Alsagers Bank * CC2 Crewe CC4/CC16 Madeley CC8 Tilston CC12 Arclid D&G 38 Cuddington CC15 Madeley Heath D&G 85 Tilstone Fearnall S'coach 84 Ashley CC5 Davenham CC20 Malpas CC11 Tunstall First 3 Astbury CC14 Darliston CC3 Market Drayton CC7 Twemlow Green CC13 Aston CC3 Doddington CC12 Miles Green CC2 Wardle S'coach 84 Audley CC2 Duddon S'coach 84 Mossley CC14 Warmingham CC9 Baldwin's Gate CC5 Eaton D&G 38 Mount Pleasant CC17 Weaverham CC15 Balterley CC2 Edstaston CC11 Mow Cop CC17 Weaverham CC15	Acton Bridge	Bus	Area	Bus	Area	Bus	Area	Bus
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Allostock CC13 Clotton S'coach 84 Loggerheads CC5 Tarvin S'coach 84 Almington CC7 Clutton CC12 Lostock Gralam CC10 Tattenhall CC12 S'coach Alpraham 84 Congleton CC14 Withington CC13 Tern Hill CC7 Alsager CC17 Cranage CC13 Macclesfield D&G 38 Tilstock CC11 Alsagers Bank * CC2 Crewe CC4/CC16 Madeley CC8 Tilston CC12 Arclid D&G 38 Cuddington CC15 Madeley Heath D&G 85 Tilstone Fearnall S'coach 84 Ashley CC5 Davenham CC20 Malpas CC11 Tunstall First 3 Astbury CC14 Darliston CC3 Market Drayton CC7 Twemlow Green CC13 Aston CC3 Doddington CC5 Middlewich CC9/10/16 Walgherton CC5 Audlem CC7 Duckington CC12 Miles Green CC2 Wardle S'coach 84 Audley CC2 Duddon S'coach 84 Mossley CC14 Warmingham CC9 Baldwin's Gate CC5 Eaton D&G 38 Mount Pleasant CC17 Waterhayes CC2 Balterley CC2 Edstaston CC11 Mow Cop CC17 Weaverham CC15	Adderley	CC7	Chorlton	CC8	Leftwich	CC20	Swan Green	CC9
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Ashley CC5 Davenham CC20 Malpas CC11 Tunstall First 3 Astbury CC14 Darliston CC3 Market Drayton CC7 Twemlow Green CC13 Aston CC3 Doddington CC5 Middlewich CC9/10/16 Walgherton CC5 Audlem CC7 Duckington CC12 Miles Green CC2 Wardle S'coach 84 Audley CC2 Duddon S'coach 84 Mossley CC14 Warmingham CC9 Baldwin's Gate CC5 Eaton D&G 38 Mount Pleasant CC17 Waterhayes CC2 Balterley CC2 Edstaston CC11 Mow Cop CC17 Weaverham CC15 S'coach 84/D&G	Alsagers Bank *	CC2	Crewe	CC4/CC16	Madeley	CC8	Tilston	CC12
Astbury CC14 Darliston CC3 Market Drayton CC7 Twemlow Green CC13 Aston CC3 Doddington CC5 Middlewich CC9/10/16 Walgherton CC5 Audlem CC7 Duckington CC12 Miles Green CC2 Wardle S'coach 84 Audley CC2 Duddon S'coach 84 Mossley CC14 Warmingham CC9 Baldwin's Gate CC5 Eaton D&G 38 Mount Pleasant CC17 Waterhayes CC2 Balterley CC2 Edstaston CC11 Mow Cop CC17 Weaverham CC15 S'coach 84/D&G	Arclid	D&G 38	Cuddington	CC15	Madeley Heath	D&G 85	Tilstone Fearnall	S'coach 84
Aston CC3 Doddington CC5 Middlewich CC9/10/16 Walgherton CC5 Audlem CC7 Duckington CC12 Miles Green CC2 Wardle S'coach 84 Audley CC2 Duddon S'coach 84 Mossley CC14 Warmingham CC9 Baldwin's Gate CC5 Eaton D&G 38 Mount Pleasant CC17 Waterhayes CC2 Balterley CC2 Edstaston CC11 Mow Cop CC17 Weaverham CC15 S'coach 84/D&G	Ashley	CC5	Davenham	CC20	Malpas	CC11	Tunstall	First 3
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Balterley CC2 Edstaston CC11 Mow Cop CC17 Weaverham CC15 S'coach 84/D&G	Audley	CC2	Duddon	S'coach 84	Mossley	CC14	Warmingham	CC9
S'coach 84/D&G	Baldwin's Gate	CC5	Eaton	D&G 38	Mount Pleasant	CC17	Waterhayes	CC2
84/D&G	Balterley	CC2	Edstaston	CC11	Mow Cop	CC17	Weaverham	CC15
	Damatan	CC1 F	Characte	CC10	Nantuisk	84/D&G	NA/a at 1 la ath	CC1.4
Barnton CC15 Elworth CC18 Nantwich 84X West Heath CC14								
Betley CC8 Englesea Brook * CC2 Nantwich-South CC3 / CC5 Weston D&G 85	<u> </u>							
Biddulph CC14 Ettiley Heath CC18 Newcastle D&G 85 Wem CC11	·							
Bignall End CC2 Gawsworth D&G 38 No Man's Heath CC11 Wharton CC20D								
Brereton Green CC13 Goostrey CC13 Northwich CC20 Wheelock CC18			·					
Bridgemere * CC5 Halmer End CC2 Oakhanger CC17 Whitchurch CC3 / CC11								
Brownlow CC14 Hankelow CC7 Onnerley Village CC8 Whitmore CC5								
BuertonCC8HanleyFirst 3PreesCC3WhitegateCC15BuglawtonCC14HartfordCC15Radmore GreenCC12WillastonS'coach 84								
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Bunbury Heath CC12 Haughton CC12 Rudheath CC10 Winsford 21	Bunbury Heath	CC12	Haughton	CC12	Rudheath	CC10	Winsford	
Burland CC12 Higher Heath CC3 Salterswall CC15 Winterley CC18	Burland	CC12	Higher Heath	CC3	Salterswall	CC15	Winterley	CC18
Burleydam CC8 Holmes Chapel CC13 Sandbach CC18 /13 Wolstanton Train	Burleydam	CC8	Holmes Chapel	CC13	Sandbach	CC18/13	Wolstanton	Train
Byley CC9 Hough CC2 Scholar Green CC17 Woore CC8	Byley	CC9	Hough	CC2	Scholar Green	CC17	Woore	CC8
S'coach Calveley 84 Keele D&G 85 Shavington CC2 Worleston CC21	Calveley		Keele	D&G 85	Shavington	CC2	Worleston	CC21
Checkley Green * CC5 Kidsgrove First 3 Shawbury CC11 Wrenbury TBC					Ŭ.			
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Church Lawton CC17 Knypersley CC14 Spurstow CC12 Wybunbury CC5	Chelford	CC2	Knighton	CC5	Sound	CC3	Wychwood Park	CC8

College Coach Timetables (Crewe Campus Only)

	Campus Only)		
CC1			
1A – Kinderton – Albion Lock Estate		07:27	
1B - Winsford, Clive Lane / Middlewich Road Bus Stop (by traffic lights)		07:40	
1C - Winsford, Mid-Cheshire Campus Bus Layby		07:41	
1D - Winsford, High Street, Library		07:45	
1E - Winsford, Nixon Drive, Winsford Academy		07:47	
1F - Winsford, Nixon Drive, corner Delamere Street		07:48	
CC2			
2A - Chesterton, London Road, Bennett Arms Pub		07:40	
2B - Chesterton, London Road, Grove House Pub		07:42	
2C - Chesterton, Dragon Square		07:45	
2D - Waterhayes, Cedar Road / Barbridge Road		07:49	
2E - Bignall End, Ravens Lane, opposite Plough Pub		07:54	
2F - Bignall End, Working Men's Club		07:56	
2G - Audley, Church Street / Hall Street		07:58	
2H - Miles Green, Heathcote Road / Station Road		08:01	
2I - Halmer End, Station Road / Holding Crescent		08:04	
2J - Balterley, Broughton Arms		08:14	
2K - Hough, Cobbs Lane Corner		08:20	
2L - Shavington, Goodalls Corner public bus stop by Barber Shop crossroads		08:22	
2M - Shavington, The Vine		08:24	
CC3			
3A - Darliston, Lower Heath C of E School		07:41	
3B - Prees, Whitchurch Road Crossroads		07:45	
3C - Higher Heath, Mill Lane Bus Stop		07:50	
3D - Whitchurch, Tesco		08:00	
3E - Whitchurch, Railway Station		00.05	
		08:05	
3F - Aston, Crossroads		08:05	
3F - Aston, Crossroads 3G - Sound, Primary School			
		08:16	
3G - Sound, Primary School		08:16 08:18	
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School		08:16 08:18	
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School CC4	07:50	08:16 08:18 08:25	11.20
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School	07:50	08:16 08:18	11:20
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School CC4	07:50 07:53	08:16 08:18 08:25	11:20 11:23
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School CC4 4A - Hungerford Road, Old Surgery Dentist		08:16 08:18 08:25	
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School CC4 4A - Hungerford Road, Old Surgery Dentist 4B - Sydney, opposite Flying Lady	07:53	08:16 08:18 08:25 09:20	11:23
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School CC4 4A - Hungerford Road, Old Surgery Dentist 4B - Sydney, opposite Flying Lady 4C - Sydney Arms (opposite)	07:53 07:55	08:16 08:18 08:25 09:20 09:23 09:24	11:23 11:24
3G - Sound, Primary School 3H - Nantwich, St Anne's Primary School CC4 4A - Hungerford Road, Old Surgery Dentist 4B - Sydney, opposite Flying Lady 4C - Sydney Arms (opposite) 4D - Maw Green corner Wheatley Road	07:53 07:55 07.57	08:16 08:18 08:25 09:20 09:23 09:24 09:27	11:23 11:24 11:27

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4H - Broad Street, Cemetery	08:05	09:35	11:35
4I - Underwood Lane, Captain Webb	08:10	09:40	11:40
4J - Broughton Road	08:14	09:44	11:44
4K - Parkers Road, Eight Farmers	08:16	09:46	11:46
4L - Parkers Road opposite Mills Way	08:18	09:48	11:48
4M - Bradfield Road opposite Heron Foods	Please see CC9	09:52	11:52
4N - Bradfield Road opposite Selworthy Drive	Please see CC9	09:53	11:53
4O - Badger Avenue corner Minshull New Road	08:27	09:57	11:57
4P -Victoria Gardens – West Street	08:29	09:59	11:59

$\mathsf{CC4}\xspace$ - Departure times from college are 12:45, 15:00 and 16:15

CC5	
5A - Newcastle Under Lyme, Clayton Library	07:30
5B - Newcastle Under Lyme, Whitmore, Mainwaring Arms	07:35
5C - Baldwin's Gate, Sheet Anchor Pub	07:40
5D - Ashley, Pinewood Road corner Gravelly Hill	07:48
5E - Loggerheads, Mucklestone Rd, opp Chestnut Rd	07:50
5F - Knighton, Village Hall	07:54
5G - Doddington, Doddington Hall	08:03
5H - Walgherton, Boar's Head	08:07
5I - Wybunbury, Red Lion	08:09
5J - Wybunbury, corner Gorsey Bank Crescent	08:10
5K - Stapeley, Second Dig Lane	08:12
5L - Nantwich, Hawksey Drive / Talbot Way	08:16
5M - Nantwich, Pear Tree Primary/Cronkinson Oak	08:17
CC7	
7A - Tern Hill, Garage (on Roundabout)	07:45
7B - Market Drayton, opposite Sainsbury's	07:48
7C - Market Drayton, opposite Tesco Express	07:50
7D - Market Drayton, Bus Station	07:55
7E - Adderley, Post Office	08:02
7F - Audlem, Chester Street, St James Church	08:09
7G - Audlem, McKelvey Way	08:10
7H - Hankelow, White Lion	08:12
7I - Hankelow, Layby opposite Park View	08:14
CC8	
8A - Burleydam, Combermere Arms	07:45
8B - Buerton, corner Woore Rd / Windmill Ln	07:56
8C - Woore, Newcastle Road / St Leonards Way	08:03
8D - Onnerley Village, opposite Station Road	08:07
8E - Madeley, New Road, Greyhound Corner	08:12

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8F - Madeley, New Road, Woodside	08:13
8G - Wrinehill, Main Road, Bluebell Close/Checkley Lane	08:17
8H - Betley, Main Road / Court Walk	08:19
8I - Wychwood Park, Roundabout	08:23
8J - Chorlton, Newcastle Road, Chorlton Lane corner	08:26
CC9	
9A - Byley (Puddinglake), Garage	07:57
9B - Middlewich, A54 Shell Garage	07:58
9C - Middlewich, Leadsmithy Street, St Michael's Church	08:11
9D - Warmingham, The Bears Paw	08:20
9E - Bradfield Road opposite Heron Foods	08:25
9F - Bradfield Road opposite Selworthy Drive	08:26
CC10	
10A - Knutsford, Bus Station	07:25
10B - Wincham, Church Street Community Centre	07:35
10C - Lostock Gralam, Slow & Easy Hotel	07:38
10D - Rudheath, Gadbrook Road / Wright Avenue	07:42
CC11	
11A - Shawbury, The Butchers	07:15
11B - Wem, Mill Street, Next to Park House	07:26
11C - Wem, New Street, Next to House Number 65	07:28
11D - Edstaston, Sedgeford	07:30
11E - Tilstock, Next to Horseshoes Inn	07:42
11F - Whitchurch, Smithfield Shopping Centre	07:47
11G – Grindley Brook, Lay-by near Lockside Cafe	07:53
11H- Bus stop by Forts of India B5069	07:58
11I – Malpas – Springfield Road	08:03
11J – No Mans Heath – Shop	08:07
11K – Bickley Lane/ Bickley Town Lane	08:10
11L – Bickley Moss, BeWILDerwood	08:12
11M – Cholmondeley, The Cholmondeley Arms	08:13
CC12	
12A - Clutton, Cock 'O' Barton	07:15
12B - Tilston, opposite Carden Arms	07:20
12C - Duckington, Crossroads (A41)	07:23
12D - Tattenhall, High Street, Post Office	07:35
12E - Burwardsley	07:40
12F – Harthill	07:45
12G - Bulkeley, Crossroads	07:50
12H - Spurstow, Panama Hatty's	07:55
12I - Bunbury Heath, School Lane, corner Wythin Street	07:57

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12J - Bunbury, Darkie Meadow corner	08:00
12K - Long Lane, Babcock Lane	08:03
12L – Long Lane, Butchers	08:05
12M - Burland, post box	08:08
12N – Swanley Bridge	08:10
120 - Ravensmoor, Baddiley Lane, Farmers Arms	08:15
CC13	
13A - Cranage, Needham Drive Post Box	07:17
13B - Allostock, New Platt Ln/London Road	07:23
13C - Goostrey, Booth Bed Lane corner	07:26
13D - Goostrey, Post Office	07:27
13E - Goostrey, The Red Lion	07:28
13F - Twemlow Green, Post Office	07:29
13G - Twemlow Green, Yellow Broom	07:30
13H - Lower Withington, Council Houses	07:37
13I - Holmes Chapel, Sandiford Road corner	07:51
13J - Holmes Chapel, Shopping Precinct	07:52
13K - Holmes Chapel, Station Road Crossroads	07:53
13L - Brereton Green, School Lane corner	07:58
13M – Sandbach, Congleton Road Residential Home	08:08
13N – Sandbach Common	08:10
CC14	
CC14 14A- Knypersley, First School	07:25
	07:25 07:29
14A- Knypersley, First School	
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court	07:29
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall	07:29 07:33
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station	07:29 07:33 07:35
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner	07:29 07:33 07:35 07:37
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue	07:29 07:33 07:35 07:37 07:42
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit	07:29 07:33 07:35 07:37 07:42 07:49
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H – West Heath. Sandbach Road, Brooklands Rd bus stop	07:29 07:33 07:35 07:37 07:42 07:49
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H – West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue	07:29 07:33 07:35 07:37 07:42 07:49 07:52
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H — West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H — West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H — West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04 08:11
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04 08:11 08:13
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue CC15 15A - Winnington, Weaver Vale Garden Centre	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04 08:11 08:13
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath. Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue CC15 15A - Winnington, Weaver Vale Garden Centre 15B - Barnton, Post Office 15C - Little Leigh, A533 Layby after Brakeley Lane 15D - Hazel Pear, Acton Bridge	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04 08:11 08:13
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath, Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue CC15 15A - Winnington, Weaver Vale Garden Centre 15B - Barnton, Post Office 15C - Little Leigh, A533 Layby after Brakeley Lane 15D - Hazel Pear, Acton Bridge 15E - Weaverham, Northwich Road, Co-op	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04 08:11 08:13
14A- Knypersley, First School 14B- Biddulph, Marsh Green/Grange Court 14C- Mossley, Village Hall 14D- Congleton, Railway Station 14E- Congleton, Park Lane, Highcroft Avenue Corner 14F- Buglawton, St John's Road/ Haworth Avenue 14G - West Heath, Kwik Fit 14H - West Heath. Sandbach Road, Brooklands Rd bus stop 14I- West Heath. Padgbury Lane/ Arnside Avenue 14J - Astbury, Fol Hollow corner 14K - Brownlow, The Brownlow Inn 14L - Smallwood, opposite St Johns Church 14M - Rode Heath, Broughton Arms 14N- Rode Heath, Woodland Heath Avenue CC15 15A - Winnington, Weaver Vale Garden Centre 15B - Barnton, Post Office 15C - Little Leigh, A533 Layby after Brakeley Lane 15D - Hazel Pear, Acton Bridge	07:29 07:33 07:35 07:37 07:42 07:49 07:52 07:53 07:54 08:01 08:04 08:11 08:13

CC16

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15H - Hartford, Train Station	07:50
15I - Cuddington & Sandiway, Methodist Church	07:55
15J - Whitegate, layby opposite Whitegate Pre-school Nursery	08:00
15K - Salterswall, Whitegate Road/Chester Road	08:05

CC15D	
15D1 - Winsford, Foxfield Lane/Cambridge Avenue	07:53
15D2 - Winsford, St Johns Drive Layby	07:55
15D3 - Winsford The Old Star/Darnhall School Lane	07.58

6A – Middlewich, Warmingham Road, The Turnpike	08:14
6B - Elm Drive (Telephone Box) - Crewe	08:30
6C - Middlewich Street, The Haven - Crewe	08:32
CC17	
17A - Mow Cop Church	07:50
17B - Mount Pleasant Post Office	07:58
17C - Stonechair Lane/Station Road Scholar Green	08:00

17D – Red Bull, Congleton Rd N/Lawton Ave Bus Stop	08:02
17E - Church Lawton, Dairylands Road Bus Stop	08:06
17F - Alsager, Sainsbury's Bus Layby	08:11
17G - Alsager, Crewe Road / Hassall Road	08:12
17H - Oakhanger Methodist Church	08·14

CC18	
18A - Sandbach, Middlewich Road / Park Lane corner	08:06
18B - Sandbach, Railway Station	08:10
18C - Ettiley Heath, Salt Line Way / Thornbrook Way	08:11
18D - Wheelock, Crewe Road / Forge Fields	08:15
18E - Winterley, Crewe Road / Winterley Pool	08:21
18F - Haslington, Broughton Arms	08:25
18G - Haslington, Crewe Road / Oakland Avenue	08:29

CC20	
20A - Northwich, London Road, Railway Arch	07:41
20B - Northwich, Kingsley Drive / London Road	07:43
20C - Leftwich, Woodpecker Drive / London Road	07:45
20D - Davenham, Bus Stop opposite Fountain Lane	07:49
20E - Davenham, Bus Stop opposite Jack Lane	07:50

CC20D	
20D1 - Winsford, Wharton Road / Bradbury Road	08:05
20D2 - Winsford, Wharton Road / Wesley Court	08:07

CC21	
21A – Over Square, public bus stop at the roundabout	07:51
21B - Winsford, Beeston Drive/Denbigh Drive	07:56
21C - Winsford, Durham Drive layby	07:58
21D – Church Minshull, The Badger Inn	08:01
21E – Worleston, Main Road, Royal Oak	08:09

Terms and Conditions of Free Transport Services

1 – General

- The College aims to provide safe and reliable ways for learners to access their learning at The College.
- Learners must complete an application form to reserve their travel pass.
- Whilst every reasonable effort is made to continue the smooth running of transport services, there are circumstances beyond our control (such as bad weather and road closures) that could interrupt or disrupt the service at short notice for which the College cannot be held liable.
- Learners must always take full responsibility for their travel pass and must show them when requested.
- Learners living within one mile of The College will not be entitled to a travel pass.
- Learners found not to be using their travel pass will have their travel pass withdrawn.
- Whenever learners board a bus, be it a college bus or public service, they must show the driver a valid pass and their ID.
- After the 20th of September 2024, learners that fail to show a college coach bus pass when requested will not be able to travel on the service and will be liable to make their own way into college.
- Transport information is correct at the time of printing however costs, routes, and pickup points may be reassessed at any time for operational and efficiency requirements.
- The College reserves the right to take any other measures they consider necessary to
 protect the safety and comfort of other learners and staff including temporary or
 permanently banning the learner from travelling with us following an incident of
 misconduct.
- The College and the bus operators cannot be held liable for any loss or inconvenience to learners if they do not adhere to the terms and conditions of transport services.
- All transport services are an extension of college, behaviour will be recorded and

- disciplinary action taken if necessary.
- If a learner is in breach of these regulations, they may be removed from the bus by a college staff member, bus driver, police officer or community support officer and refused further travel.

2 - Type of Pass Provided

- Learners living within one mile of The College bus route will only be provided with a college bus pass.
- Learners not living within one mile of a college bus stop will be provided with a public service pass. The type of public service pass a learner receives will depend on their home location and is chosen by the College.
- Learners will only be entitled to a college bus pass or a public service pass, not both.
- When applying for a pass, learners address details will be checked to ensure the correct pass has been applied for.
- Learners will only be issued with one pass for their main home address, which must match on the data system.
- Dual passes are only available subject to capacity on the required second bus service, and a fee will be incurred.

3 - Lost Passes

- If a learner loses their college coach bus pass, they must replace it, and a fee may be incurred. Any learner without a college coach bus pass will not be able to travel.
- If a learner loses their public service pass, they must purchase a replacement through the online store. Stagecoach replacement passes are £25, and Arriva passes are £15.
- If a learner loses a public pass that has already been replaced before, they are liable to pay the full cost of the pass. These prices vary and are set by the operator.

4 - Leaving College

• If a learner chooses not to attend or withdraw from college, their pass will be revoked. If the pass is not returned the learner will be invoiced for the full cost.

5 - College Bus Services

 All College bus services are free of charge for full-time learners aged between 16 and 18. Apprentices and learners over the age of 18 will be liable to pay a fee at an agreed rate.

- Learners must show a valid pass at all times to access the service. Learners will be advised how they can collect their pass via email before the start of the academic year.
- College bus drivers do not accept cash and access is only provided for those with a College bus pass.
- If a learner misses their bus, it is their responsibility to arrange alternative transport to and from The College.
- Coaches leave promptly therefore learners must ensure they are at The College bus stand ten minutes earlier than departure time. The College will not be liable if a learner misses their coach home.

6 - Public Services

• Learners are provided with an annual pass upon starting at college. Train travel refunds are only provided if the learner's attendance is over 90%. Learners must complete absence forms or speak with their Attendance Officer to ensure their attendance is always over the College's standard of 93%.

6a- Arriva

Learners will be provided a Term 1 pass, and then will receive a Term 2 and 3 pass in late December. This is valid Monday to Friday, term-time only. This pass must be applied for in advance and refunds cannot be given for travel whilst awaiting pass delivery.

6b- D&G

Learners will be provided a digital academic pass that is accessed through the D&G app. These are valid Monday to Friday, term-time only. This pass must be applied for in advance and refunds cannot be given for travel whilst awaiting pass delivery.

6c- First

Learners will be provided with a voucher that they need to take to either Hanley or Newcastle-Upon-Lyme bus station with two passport sized photos and their Student ID card. The station will exchange this voucher for a 3-month pass. Learners will only be entitled to three vouchers per academic year. Refunds cannot be given for travel whilst awaiting collection.

6d - Stagecoach

Learners will be provided with a Stagecoach Annual Academic Pass. This is valid Monday to Friday, term-time only. Learners must produce their Learner ID card with their bus pass. This pass must be applied for in advance and refunds cannot be given for travel whilst awaiting pass delivery.

6e-Train Travel

Train travel is only accepted where no appropriate form of college or public bus travel is available.

To receive a refund of train travel costs the learner is required to complete a refund form which is available from the Transport Team before 9th December. A copy of the passes/tickets/receipts will be taken for our records and refunds cannot be provided without them. For Terms 2 and 3, learners must provide their tickets for refund before 24th March and 16th June respectively. There is a maximum refund amount of £350.00 per full term.

6f-Other

All other travel options will be looked at on an individual basis and the terms and conditions of travel will be agreed upon before ordering the appropriate pass.

In areas where no transport options are available The College will only pay for the nearest College or public service.

No link service costs can be claimed for (e.g. taxi). In this instance, we advise learners to contact their local council transport services.

7 - Conduct of Passengers

- The College reserves the right to refuse transport should we have reason to believe that a learner's behaviour jeopardises the safety, security, and comfort of others on one of our coaches. Buses may be fitted with audio CCTV to provide added security for learners and drivers.
- College buses are an extension of the College and disciplinary action can and will be taken for learners violating the Conduct.
- When travelling, learners must:-
 - Refrain from playing loud music or operating a personal device at a volume which may be heard by other passengers
 - o Not leave rubbish or discarded items on the bus
 - o Follow instructions of both the College staff and bus driver, and act in a manner which shows due regard for the safety and comfort of other learners, including not standing adjacent to emergency exits, the vehicle entrance, next to the driver or sitting in gangways, on staircases or standing upstairs on a double deck vehicle
 - o If the vehicle is fitted with seatbelts, it is a legal requirement that the learner must wear it. This is for the learner's safety and the learner may be liable for prosecution if they do not wear it
 - o Except in an emergency, do not talk to the driver whilst the bus is moving, obstruct the driver's vision or otherwise distract them

- o Not interfere with equipment fitted on the vehicle
- Not damage or deface any part of the vehicle
- Not smoke, including e-cigarettes and 'vaping'
- o Not move around whilst the bus is moving and remain seated
- Any learners not following the conduct of passengers can be suspended from using the services for an agreed amount of time.
- Operators are within their rights to contact the police and press charges, if necessary.

8 - Getting on and off the bus

- Learners must not attempt to board or alight from a moving bus, or from a bus which is stationary such as sat at traffic lights and road works etc.
- Learners must not attempt to board a bus once it has left the designated stop.
- Learners must not use or interfere with the emergency exits on any vehicle except in a genuine emergency.

9 – Luggage

- Some learners are required to bring kits and small suitcases to college. These luggage items must be placed on the learner's knee, in the luggage rack, or under the seat.
- Luggage must not be placed on an empty seat.
- Learners must always look after their luggage and will be responsible for any items.

10 - Lost Property

- If you find lost property on a bus, you must hand it in to the driver.
- The College will do all that we reasonably can to locate and return any property left on a college bus. To reclaim lost property from a college bus, learners must go to the Transport Office.
- If the lost property is perishable and not claimed within 24 hours of being found, it will be disposed of.
- If the lost property is contained in a package, bag or other container, the College may open it and examine it to trace the owner.
- For public services, learners must contact the operator directly who will have their own lost property policy.

11 - Complaints

• The College welcomes suggestions and complaints because they help us to improve our services. We will handle complaints with consideration and will provide a response as quickly as possible aiming to respond within one week of receipt

Crewe Campus

Dane Bank Avenue, Crewe, CW2 8AB

Tel: 01270 654 654

Ellesmere Port Campus

Off Sutton Way, Ellesmere Port, CH65 7BF

Tel: 01244 656 100

Chester Campus

Eaton Road, Handbridge, Chester, CH4 7ER

Tel: 01244 656 100

