



Cheshire College South & West

As part of our sustainable transport plan, we now offer **FREE*** transport options for learners to their nearest campus offering the course required. We have 3 campuses in Chester, Ellesmere Port-and Crewe.

**terms and conditions apply*

There are three different options available: -

Option 1 - College Coach Services

Option 2 - Public Services

Option 3 - County Council Transport Services

We recommend you apply no later than 31st August 2024 to ensure your transport arrangements are in place for September. By applying for your bus pass, you agree to the free transport terms and conditions. These are on pages 13-18 of this booklet.

Option 1: College Coach Services

We provide dedicated coach services allowing full-time learners easy and FREE transport to their nearest campus from many areas across Cheshire, Shropshire, Merseyside, and Wales. Please see pages 8-12 for timetable information.

Eligible Learners

All full-time learners aged 16-18 qualify and can apply. Part-time learners and learners aged 19 and over can apply however, full-time learners aged 16-18 will have priority. All CC bus passes are provided on a first come, first served basis. All College Coach Services are offered **FREE** of charge for full-time learners aged 16-18 (subject to terms and conditions). Learners aged over 18, Apprentices, and part time learners will be liable to pay a charge.

Additional Pass

If you live across two different households, you can purchase an additional annual bus pass for £50 (passes purchased in term 3 are £25). We require correspondence from a parent or guardian to confirm your living situation. Passes can be purchased on the college online store.

How to Apply

All learners wishing to use College transport services MUST apply for a pass. If you are purchasing an additional pass, please apply for this route as well [2024/2025 Transport Application Form \(office.com\)](#)

Lost Passes

A lost bus pass must be replaced as you will not be allowed to travel without it. You will need to pay on the college online store and bring your receipt to the Student Hub to have your bus pass replaced. A pass can only be replaced once before being liable for the full cost.

Option 2: Public Services (Public Bus, Train etc.)

Learners can use public transport routes where no College Coach Service is available.

Eligible Learners

All full-time learners aged 16-18 not living within one mile of a college route can apply for a public service pass. Apprentices, learners aged over 19, and part time learners will not be eligible.

Cost of Public Bus Services

All bus services are offered **FREE** of charge for full-time learners aged 16-18, subject to terms and conditions.

Bus Passes

You can collect your public bus pass during induction from September 2024. Please ensure that you have completed your application form **before 31st August 2024**.

Lost Passes

A lost bus pass must be replaced as you will not be allowed to travel without it. The cost of replacing a public bus pass varies and is set by the operator.

Train Travel

Train travel will only be refunded if a college coach or public bus services are unavailable from your area. You will need keep your tickets/receipts and complete an application for a **refund***. We can also accept screenshots of online tickets as long as it details the date of travel, route taken and ticket price. Refunds will be provided on a termly basis up to a maximum of £350 per term.

***Refund forms must be completed and handed in to the Student Hub at College with any evidence requested by the dates below:**

Term 1 – 9th December 2024

Term 2 – 24th March 2025

Term 3 – 16th June 2025

Option 3: County Council Transport Services

Transport may be provided by your local council in some circumstances for full-time learners who are between the ages of 16 and 19. You must be attending the nearest appropriate college and live over 3 miles away from campus.

Each council has their own Post-16 Transport Policy which you can find on their website.

HOW DO I APPLY?

You will need to contact your local authority, who will be able to help.

Cheshire East

Tel: 0300 123 5012

www.cheshireeast.gov.uk

Cheshire West & Chester

Tel: 0300 123 8123

www.cheshirewestandchester.gov.uk

Shropshire

Tel: 0345 678 9006

www.shropshire.gov.uk

Staffordshire

Tel: 01785 278679

www.staffordshire.gov.uk

Wirral

Tel: 0151 606 2000

www.wirral.gov.uk

Conwy

Tel: 01492 574 000

www.conwy.gov.uk

Denbighshire

Tel: 01824 706 000

www.denbighshire.gov.uk

Flintshire

Tel: 01352 702 121

www.flintshire.gov.uk

Wrexham

Tel: 01978 292 000

www.wrexham.gov.uk

Travel options to Crewe Campus

Area	Bus	Area	Bus	Area	Bus	Area	Bus
Acton Bridge	CC15	Church Minshull	CC21	Knutsford	CC10	Stapeley	CC5
Adderley	CC7	Chorlton	CC8	Leftwich	CC20	Swan Green	CC9
Alderley Edge	Train	Clayton	CC5	Little Leigh	CC15	Tarporley	S'coach 84
Allostock	CC13	Clotton	S'coach 84	Loggerheads	CC5	Tarvin	S'coach 84
Almington	CC7	Clutton	CC12	Lostock Gralam	CC10	Tattenhall	CC12
Alraham	S'coach 84	Congleton	CC14	Lower Withington	CC13	Tern Hill	CC7
Alsager	CC17	Cranage	CC13	Macclesfield	D&G 38	Tilstock	CC11
Alsagers Bank *	CC2	Crewe	CC4/CC16	Madeley	CC8	Tilston	CC12
Arclid	D&G 38	Cuddington	CC15	Madeley Heath	D&G 85	Tilstone Fearnall	S'coach 84
Ashley	CC5	Davenham	CC20	Malpas	CC11	Tunstall	First 3
Astbury	CC14	Darliston	CC3	Market Drayton	CC7	Twemlow Green	CC13
Aston	CC3	Doddington	CC5	Middlewich	CC9/10/16	Walgherton	CC5
Audlem	CC7	Duckington	CC12	Miles Green	CC2	Wardle	S'coach 84
Audley	CC2	Duddon	S'coach 84	Mossley	CC14	Warmingham	CC9
Baldwin's Gate	CC5	Eaton	D&G 38	Mount Pleasant	CC17	Waterhayes	CC2
Balterley	CC2	Edstaston	CC11	Mow Cop	CC17	Weaverham	CC15
Barnton	CC15	Elworth	CC18	Nantwich	S'coach 84/D&G 84X	West Heath	CC14
Betley	CC8	Englesea Brook *	CC2	Nantwich-South	CC3 / CC5	Weston	D&G 85
Biddulph	CC14	Ettiley Heath	CC18	Newcastle	D&G 85	Wem	CC11
Bignall End	CC2	Gawsworth	D&G 38	No Man's Heath	CC11	Wharton	CC20D
Brereton Green	CC13	Goostrey	CC13	Northwich	CC20	Wheelock	CC18
Bridgemere *	CC5	Halmer End	CC2	Oakhanger	CC17	Whitchurch	CC3 / CC11
Brownlow	CC14	Hankelow	CC7	Onnerley Village	CC8	Whitmore	CC5
Buerton	CC8	Hanley	First 3	Prees	CC3	Whitegate	CC15
Buglawton	CC14	Hartford	CC15	Radmore Green	CC12	Willaston	S'coach 84
Bulkeley	CC12	Haslington	CC18	Ravensmoor	CC12	Wilmslow	Train
Bunbury	CC12	Hassall Green	CC14	Rode Heath	CC14	Wincham	CC10
Bunbury Heath	CC12	Haughton	CC12	Rudheath	CC10	Winsford	CC1 / 15 / 20 / 21
Burland	CC12	Higher Heath	CC3	Salterswall	CC15	Winterley	CC18
Burleydam	CC8	Holmes Chapel	CC13	Sandbach	CC18 / 13	Wolstanton	Train
Byley	CC9	Hough	CC2	Scholar Green	CC17	Woore	CC8
Calveley	S'coach 84	Keele	D&G 85	Shavington	CC2	Worleston	CC21
Checkley Green *	CC5	Kidsgrove	First 3	Shawbury	CC11	Wrenbury	TBC
Chelford	Train	Kinderton	CC1	Smallwood	CC14	Wrinehill	CC8
Chesterton	CC2	Knighton	CC5	Sound	CC3	Wychwood Park	CC8
Church Lawton	CC17	Knypersley	CC14	Spurstow	CC12	Wybunbury	CC5

Travel options to Chester Campus

Area	Bus	Area	Bus
Bache	Stagecoach 26	Kingsway	Stagecoach 53
Bagillt	Arriva 11	Lache	Arriva / Stagecoach 16
Bebington	Stagecoach Gold 2	Little Sutton	Stagecoach 1
Bidston	Stagecoach 38 & X8	Littleton	Arriva 84
Birkenhead	Stagecoach 1	Liverpool	Stagecoach 1
Blacon	Arriva 15A	Malpas	Aintree 41
Blue Planet Aquarium	Stagecoach X8	Meols	Stagecoach 38 & 1
Boughton	Arriva 16	Mickle Trafford	Arriva X30
Bridge Trafford	Arriva X30	Mold	Arriva 4 / X4
Bromborough	Stagecoach 1 / X8	Mollington	Stagecoach X2
Broughton	Arriva 11	Moreton	Arriva 38 & Stagecoach X8
Buckley	Arriva 4	Neston	Al's Coaches
Caldy Valley	Stagecoach Gold 5	New Ferry	Stagecoach 1
Cheshire Oaks	Stagecoach X2	Newton	Stagecoach 53
Chester Bus Station	Arriva 16	Overpool	Stagecoach Gold 2
Claughton Village	Stagecoach 1 & X2	Queensferry	Arriva 11
Deeside	Arriva 11 / 12	Rock Ferry	Stagecoach 1
Duddon	Arriva 84	Runcorn	Arriva X30
Dunham-on-the-hill	Arriva X30	Saltney	Arriva 4
Eastham	Stagecoach 1 / X8	Saughall	Stagecoach 605
Elton	Stagecoach X2	Saughall Massie	Arriva 407 & Stagecoach X8
Ewloe	Arriva 4 / X4 / 11	Stanney Grange	Stagecoach 1
Flint	Arriva 11	Tarvin	Arriva 84
Frodsham	Stagecoach X2	Tattenhall	Aintree 41
Great Sutton	Stagecoach 1	Thornton-Le-Moors	Stagecoach X2
Guilden Sutton	Aintree 28	Tranmere	Stagecoach 1
Hapsford	Stagecoach X2	Upton	Stagecoach 1
Hawarden	Arriva X4	Upton Heath	Stagecoach X8
Helsby	Stagecoach X2	Vicars Cross	Arriva 84
Holywell	Arriva 11	Waverton	Aintree 41
Hoole	Stagecoach 9	West Kirby	Arriva 437 & Stagecoach X8
Hooton	Aintree 28	Whitby	Stagecoach X2
Hoylake	Stagecoach 38 then 1	Willaston	Al's Coaches
Huntington	Stagecoach Gold 5	Wolverham	Stagecoach 1
Ince	Stagecoach X2	Wrexham	Arriva Sapphire 1

Travel options to Ellesmere Port Campus

Area	Bus	Area	Bus
Bache	Stagecoach 1 / Gold 2	Ince	Stagecoach X2
Bagillt	Arriva 11 & Stagecoach SP1	Kingsway	Stagecoach X8
Bebington	Stagecoach Gold 2	Lache	Stagecoach 16 & X8
Bidston	Stagecoach 38	Little Sutton	Stagecoach 1
Birkenhead	Stagecoach 1	Littleton	Stagecoach 84 & Stagecoach X8
Blacon	Arriva 10A then DB1	Liverpool	Stagecoach 1
Blue Planet Aq.	Stagecoach 1 / X8	Malpas	Aintree 41 & Stagecoach X8
Boughton	Stagecoach 1 / X8	Meols	Stagecoach 38 & 1
Bridge Trafford	Arriva X30 then 26	Mickle Trafford	Arriva X30 & X2
Bromborough	Stagecoach 1 / X8	Mold	Stagecoach SP1
Broughton	Arriva 4 & Stagecoach X8	Mollington	Stagecoach X2
Buckley	Arriva 4 & Stagecoach X8	Moreton	Arriva 407 & Stagecoach 1
Caldy Valley	Stagecoach Gold 5 & 1	Neston	Aintree Coaches
Cheshire Oaks	Stagecoach 1 / X2	New Ferry	Stagecoach 1
Chester Bus Station	Stagecoach 1 / X8	Newton	Stagecoach X8
Upton Heath	Stagecoach 1 / X8	Overpool	Aintree 7A
Cloughton Village	Stagecoach 1 / X8	Queensferry	Stagecoach SP1
Deeside	Stagecoach SP1	Rock Ferry	Stagecoach 1
Duddon	Stagecoach 84 & Stagecoach X8	Runcorn	Stagecoach X2
Dunham-on-the-hill	Stagecoach X2	Saltney	Arriva 4 & Stagecoach X8
Eastham	Stagecoach 1 / X8	Saughall	Arriva DB4 & Stagecoach SP1
Elton	Stagecoach X2	Saughall Massie	Arriva 407 & Stagecoach X8
Ewloe	Stagecoach SP2	Stanney Grange	Stagecoach 6
Flint	Arriva 11 & Stagecoach SP1	Tarvin	Stagecoach 84 & Stagecoach X8
Frodsham	Stagecoach X2	Tattenhall	Aintree 41 & Stagecoach X8
Great Sutton	Stagecoach 1	Thornton-Le-Moors	Stagecoach X2
Guilden Sutton	Aintree 28 & Stagecoach 1	Tranmere	Stagecoach 1
Handbridge	Stagecoach 16 & 1 / Gold 2 / X2	Upton	Stagecoach 1
Hapsford	Stagecoach X2	Upton Heath	Stagecoach 1 / X8
Hawarden	Arriva X4 & Stagecoach SP1	Vicars Cross	Stagecoach 84 & Stagecoach X8
Helsby	Stagecoach X2	Waverton	Aintree 41 & Stagecoach X8
Holywell	Arriva 10A & Stagecoach SP1 / 1	West Kirby	Arriva 437 & Stagecoach X8
Hoole	Stagecoach X8	Whitby	Stagecoach 1 / X2
Hooton	Aintree 272	Willaston	Aintree Coaches
Hoylake	Stagecoach 38	Wrexham	Arriva Sapphire 1 & Stagecoach X2
Huntington	Stagecoach Gold 5 / 2		

College Coach Timetables

CC1

1A – Kinderton – Albion Lock Estate	07:27
1B - Winsford, Clive Lane / Middlewich Road Bus Stop (by traffic lights)	07:40
1C - Winsford, Mid-Cheshire Campus Bus Layby	07:41
1D - Winsford, High Street, Library	07:45
1E - Winsford, Nixon Drive, Winsford Academy	07:47
1F - Winsford, Nixon Drive, corner Delamere Street	07:48

CC2

2A - Chesterton, London Road, Bennett Arms Pub	07:40
2B - Chesterton, London Road, Grove House Pub	07:42
2C - Chesterton, Dragon Square	07:45
2D - Waterhayes, Cedar Road / Barbridge Road	07:49
2E - Bignall End, Ravens Lane, Opposite Plough Pub	07:54
2F - Bignall End, Working Men's Club	07:56
2G - Audley, Church Street / Hall Street	07:58
2H - Miles Green, Heathcote Road / Station Road	08:01
2I - Halmer End, Station Road / Holding Crescent	08:04
2J - Balterley, Broughton Arms	08:14
2K - Hough, Cobbs Lane Corner	08:20
2L - Shavington, Goodalls Corner	08:22
2M - Shavington, The Vine	08:24

CC3

3A - Darliston, Lower Heath C of E School	07:41
3B - Prees, Whitchurch Road Crossroads	07:45
3C - Higher Heath, Mill Lane Bus Stop	07:50
3D - Whitchurch, Tesco	08:00
3E - Whitchurch, Railway Station	08:05
3F - Aston, Crossroads	08:16
3G - Sound, Primary School	08:18
3H - Nantwich, St Anne's Primary School	08:25

CC4

4A - Hungerford Road, Old Surgery Dentist	07:50	09:20	11:20
4B - Sydney, opposite Flying Lady	07:53	09:23	11:23
4C - Sydney Arms (opposite)	07:55	09:24	11:24
4D - Maw Green corner Wheatley Road	07:57	09:27	11:27
4E - Elm Drive (Telephone Box)	Please see CC16	09:29	11:29
4F - Middlewich Street, The Haven	Please see CC16	09:30	11:30
4G - Broad Street, Fish and Chip Shop	08:04	09:33	11:33

4H - Broad Street, Cemetery	08:05	09:35	11:35
4I - Underwood Lane, Captain Webb	08:10	09:40	11:40
4J - Broughton Road	08:14	09:44	11:44
4K - Parkers Road, Eight Farmers	08:16	09:46	11:46
4L - Parkers Road opposite Mills Way	08:18	09:48	11:48
4M - Bradfield Road opposite Heron Foods	Please see CC9	09:52	11:52
4N - Bradfield Road opposite Selworthy Drive	Please see CC9	09:53	11:53
4O - Badger Avenue corner Minshull New Road	08:27	09:57	11:57
4P - Victoria Gardens – West Street	08:29	09:59	11:59

CC4 - Departure times from college are 12:45, 15:00 and 16:15

CC5

5A - Newcastle Under Lyme, Clayton Library	07:30
5B - Newcastle Under Lyme, Whitmore, Mainwaring Arms	07:35
5C - Baldwin's Gate, Sheet Anchor Pub	07:40
5D - Ashley, Pinewood Road corner Gravelly Hill	07:48
5E - Loggerheads, Mucklestone Rd, opp Chestnut Rd	07:50
5F - Knighton, Village Hall	07:54
5G - Doddington, Doddington Hall	08:03
5H - Walgherton, Boar's Head	08:07
5I - Wybunbury, Red Lion	08:09
5J - Wybunbury, corner Gorsey Bank Crescent	08:10
5K - Stapeley, Second Dig Lane	08:12
5L - Nantwich, Hawksey Drive / Talbot Way	08:16
5M - Nantwich, Pear Tree Primary/Cronkinson Oak	08:17

CC7

7A - Tern Hill, Garage (on Roundabout)	07:45
7B - Market Drayton, opposite Sainsbury's	07:48
7C - Market Drayton, opposite Tesco Express	07:50
7D - Market Drayton, Bus Station	07:55
7E - Adderley, Post Office	08:02
7F - Audlem, Chester Street, St James Church	08:09
7G - Audlem, McKelvey Way	08:10
7H - Hankelow, White Lion	08:12
7I - Hankelow, Layby opposite Park View	08:14

CC8

8A - Burleydam, Combermere Arms	07:45
8B - Buerton, corner Woore Rd / Windmill Ln	07:56
8C - Woore, Newcastle Road / St Leonards Way	08:03
8D - Onnerley Village, opposite Station Road	08:07
8E - Madeley, New Road, Greyhound Corner	08:12

8F - Madeley, New Road, Woodside	08:13
8G - Wrinehill, Main Road, Bluebell Close/Checkley Lane	08:17
8H - Betley, Main Road / Court Walk	08:19
8I - Wychwood Park, Roundabout	08:23
8J - Chorlton, Newcastle Road, Chorlton Lane corner	08:26

CC9

9A - Byley (Puddinglake), Garage	07:57
9B - Middlewich, A54 Shell Garage	07:58
9C - Middlewich, Leadsmithy Street, St Michael's Church	08:11
9D - Warmingham, The Bears Paw	08:20
9E - Bradford Road opposite Heron Food	08:25
9F - Bradford Road opposite Selworthy Drive	08:25

CC10

10D - Knutsford, Bus Station	07:25
10A - Wincham, Church Street Community Centre	07:35
10B - Lostock Gralam, Slow & Easy Hotel	07:38
10C - Rudheath, Gadbrook Road / Wright Avenue	07:42
10E - Middlewich, St Michael's Way	08:00

CC11

11A - Shawbury, The Butchers	07:15
11B - Wem, Mill Street, Next to Park House	07:26
11C - Wem, New Street, Next to House Number 65	07:28
11D - Edstaston, Sedgford	07:30
11E - Tilstock, Next to Horseshoes Inn	07:42
11F - Whitchurch, Smithfield Shopping Centre	07:47
11G - Grindley Brook, Lay-by near Lockside Cafe	07:53
11H - Bus stop by Forts of India B5069	07:58
11I - Malpas - Springfield Road	08:03
11J - No Mans Heath - Shop	08:07
11K - Bickley Lane/ Bickley Town Lane	08:10
11L - Bickley Moss, BeWILDerwood	08:12
11M - Cholmondeley, The Cholmondeley Arms	08:13

CC12

12A - Clutton, Cock 'O' Barton	07:15
12B - Tilston, opposite Carden Arms	07:20
12C - Duckington, Crossroads (A41)	07:23
12D - Tattenhall, High Street, Post Office	07:35
12E - Burwardsley	07:40
12F - Harthill	07:40
12G - Bulkeley, Crossroads	07:45
12H - Spurstow, Panama Hatty's	07:50
12I - Bunbury Heath, School Lane, corner Wythin Street	07:52

12J - Bunbury, Darkie Meadow corner

07:55

12K - Long Lane, Babcock Lane

07:55

12L – Long Lane, Butchers	08:00
12M - Burland, post box	08:03
12N – Swanley Bridge	08:05
12O - Ravensmoor, Baddiley Lane, Farmers Arms	08:10

CC13

13A - Cranage, Needham Drive Post Box	07:25
13B - Allostock, New Platt Ln/London Road	07:30
13C - Goostrey, Booth Bed Lane corner	07:33
13D - Goostrey, Post Office	07:34
13E - Goostrey, The Red Lion	07:35
13F - Twemlow Green, Post Office	07:36
13G - Twemlow Green, Yellow Broom	07:37
13H - Lower Withington, Council Houses	07:44
13I - Holmes Chapel, Sandiford Road corner	07:51
13J - Holmes Chapel, Shopping Precinct	07:52
13K - Holmes Chapel, Station Road Crossroads	07:53
13L - Brereton Green, School Lane corner	07:58
13M – Sandbach, Congleton Road Residential Home	08:08
13N – Sandbach Common	08:10

CC14

14A- Knypersley, First School	07:25
14B- Biddulph, Marsh Green/Grange Court	07:29
14C- Mossley, Village Hall	07:33
14D- Congleton, Railway Station	07:35
14E- Congleton, Park Lane, Highcroft Avenue Corner	07:37
14F- Buglawton, St John’s Road/ Haworth Avenue	07:42
14G - West Heath, Kwik Fit	07:49
14H- West Heath, Padgbury Lane/ Arnside Avenue	07:51
14I - Astbury, Fol Hollow corner	07:53
14J - Brownlow, The Brownlow Inn	08:01
14K - Smallwood, opposite St Johns Church	08:04
14L - Rode Heath, Broughton Arms	08:11
14M- Rode Heath, Woodland Heath Avenue	08:13
14N – Alsager – Crewe Road/ Hassall Road	08:17

CC15

15A - Winnington, Weaver Vale Garden Centre	07:25
15B - Barnton, Post Office	07:30
15C - Little Leigh, A533 Layby after Brakeley Lane	07:33
15D - Hazel Pear, Acton Bridge	07:38
15E - Weaverham, Northwich Road, Co-op	07:42
15F - Weaverham, Northwich Road / Wood Lane	07:44
15G - Hartford, Beach Road, Bus Stop near Church	07:46
15H - Hartford, Train Station	07:50
15I - Cuddington & Sandiway, Methodist Church	07:55

15J - Whitegate, layby opposite Whitegate Pre-school Nursery	08:00
15K - Salterswall, Whitegate Road/Chester Road	08:05

CC15D

D1 - Winsford, Foxfield Lane/Cambridge Avenue	07:53
D2 - Winsford, St Johns Drive Layby	07:55
D3 - Winsford, The Old Star/Darnhall School Lane	07:58

CC16

6A – Middlewich, Warmingham Road, The Turnpike	08:14
6B - Elm Drive (Telephone Box) - Crewe	08:30
6C - Middlewich Street, The Haven - Crewe	08:32

CC17

17A - Mow Cop Church	07:50
17B - Mount Pleasant Post Office	07:58
17C - Stonechair Lane/Station Road Scholar Green	08:00
17D - Church Lawton, Dairylands Road Bus Stop	08:06
17A - Alsager, Sainsbury's Bus Layby	08:11
17B - Alsager, Crewe Road / Hassall Road	08:12
17C - Oakhanger, Methodist Church	08:14

CC18

18A - Sandbach, Middlewich Road / Park Lane corner	08:06
18B - Sandbach, Railway Station	08:10
18C - Ettiley Heath, Salt Line Way / Thornbrook Way	08:11
18D - Wheelock, Crewe Road / Forge Fields	08:15
18E - Winterley, Crewe Road / Winterley Pool	08:21
18F - Haslington, Broughton Arms	08:25
18G - Haslington, Crewe Road / Oakland Avenue	08:29

CC20

20A - Northwich, London Road, Railway Arch	07:41
20B - Northwich, Kingsley Drive / London Road	07:43
20C - Leftwich, Woodpecker Drive / London Road	07:45
20D - Davenham, Bus Stop opposite Fountain Lane	07:49
20E - Davenham, Bus Stop opposite Jack Lane	07:50

CC20D

20F - Winsford, Wharton Road / Bradbury Road	08:05
20G - Winsford, Wharton Road / Wesley Court	08:07

CC21

21A – Over Square, public bus stop at the roundabout	07:51
21B - Winsford, Beeston Drive/Denbigh Drive	07:56

21C - Winsford, Durham Drive layby

07:58

21D – Church Minshull, The Badger Inn

08:01

21E – Worleston, Main Road, Royal Oak

08:09

Terms and Conditions of Free Transport Services

1 – General

- The College aims to provide safe and reliable ways for learners to access their learning at The College.
- Learners must complete an application form to reserve their travel pass.
- Whilst every reasonable effort is made to continue the smooth running of transport services, there are circumstances beyond our control (such as bad weather and road closures) that could interrupt or disrupt the service at short notice for which the College cannot be held liable.
- Learners must always take full responsibility for their travel pass and must show them when requested.
- Learners living within one mile of The College will not be entitled to a travel pass.
- Learners found not to be using their travel pass will have their travel pass withdrawn.
- Whenever learners board a bus, be it a college bus or public service, they must show the driver a valid pass and their ID.
- After the 20th of September 2024, learners that fail to show a college coach bus pass when requested will not be able to travel on the service and will be liable to make their own way into college.
- Transport information is correct at the time of printing however costs, routes, and pick-up points may be reassessed at any time for operational and efficiency requirements.
- The College reserves the right to take any other measures they consider necessary to protect the safety and comfort of other learners and staff including temporary or permanently banning the learner from travelling with us following an incident of misconduct.
- The College and the bus operators cannot be held liable for any loss or inconvenience to learners if they do not adhere to the terms and conditions of transport services.
- All transport services are an extension of college, behaviour will be recorded and disciplinary action taken if necessary.
- If a learner is in breach of these regulations, they may be removed from the bus by a college staff member, bus driver, police officer or community support officer and refused

further travel.

2 - Type of Pass Provided

- Learners living within one mile of The College bus route will only be provided with a college bus pass.
- Learners not living within one mile of a college bus stop will be provided with a public service pass. The public service pass the learner receives will depend on their home location and is chosen by the College.
- Learners will only be entitled to a college bus pass or a public service pass, not both.
- When applying for a pass, learners address details will be checked to ensure the correct pass has been applied for.
- Learners will only be issued with one pass for their main home address, which must match on the data system.
- Dual passes are only available subject to capacity on the required second bus service, and a fee will be incurred.

3 - Lost Passes

- If a learner loses their college coach bus pass they must replace it, and a fee may be incurred. Any learner without a college coach bus pass will not be able to travel.
- If a learner loses their public service pass, they must purchase a replacement through the online store. Stagecoach replacement passes are £25 and Arriva passes are £15.
- If a learner loses a public pass that has already been replaced before, they are liable to pay the full cost of the pass. These prices vary and are set by the operator.

4 - Leaving College

- If a learner chooses not to attend or withdraw from college, their pass will be revoked. If the pass is not returned the learner will be invoiced for the full cost.

5 - College Bus Services

- All College bus services are free of charge for full-time learners aged between 16 and 18. Apprentices and learners over the age of 18 will be liable to pay a fee at an agreed

rate.

- Learners must show a valid pass at all times to access the service. Learners will be advised how they can collect their pass via email before the start of the academic year.
- College bus drivers do not accept cash and access is only provided for those with a College bus pass.
- If a learner misses their bus, it is their responsibility to arrange alternative transport to and from The College.
- Coaches leave promptly therefore learners must ensure they are at The College bus stand ten minutes earlier than departure time. The College will not be liable if a learner misses their coach home.

6 - Public Services

- Learners are provided with an annual pass upon starting at college. Train travel refunds are only provided if the learner's attendance is over 90%. Learners must complete absence forms or speak with their Attendance Officer to ensure their attendance is always over the College's standard of 93%.

6a- Arriva

Learners will be provided a Term 1 pass, and then will receive a Term 2 and 3 pass in late December. This is valid Monday to Friday, term-time only. This pass must be applied for in advance and refunds cannot be given for travel whilst awaiting pass delivery.

6b- D&G

Learners will be provided a digital academic pass that is accessed through the D&G app. These are valid Monday to Friday, term-time only. This pass must be applied for in advance and refunds cannot be given for travel whilst awaiting pass delivery.

6c- First

Learners will be provided with a voucher that they need to take to either Hanley or Newcastle-Upon-Lyme bus station with two passport sized photos and their Student ID card. The station will exchange this voucher for a 3-month pass. Learners will only be entitled to three vouchers per academic year. Refunds cannot be given for travel whilst awaiting collection.

6d - Stagecoach

Learners will be provided with a Stagecoach Annual Academic Pass. This is valid Monday to Friday, term-time only. Learners must produce their Learner ID card with their bus pass. This

pass must be applied for in advance and refunds cannot be given for travel whilst awaiting pass delivery.

6e- Train Travel

Train travel is only accepted where no appropriate form of college or public bus travel is available.

To receive a refund of train travel costs the learner is required to complete a refund form which is available from the Transport Team before 9th December. A copy of the passes/tickets/receipts will be taken for our records and refunds cannot be provided without them. For Terms 2 and 3, learners must provide their tickets for refund before 24th March and 16th June respectively. There is a maximum refund amount of £350.00 per full term.

6f- Other

All other travel options will be looked at on an individual basis and the terms and conditions of travel will be agreed upon before ordering the appropriate pass.

In areas where no transport options are available The College will only pay for the nearest College or public service.

No link service costs can be claimed for (e.g. taxi). In this instance, we advise learners to contact their local council transport services.

7 - Conduct of Passengers

- The College reserves the right to refuse transport should we have reason to believe that a learner's behaviour jeopardises the safety, security, and comfort of others on one of our coaches. Buses may be fitted with audio CCTV to provide added security for learners and drivers.
- College buses are an extension of the College and disciplinary action can and will be taken for learners violating the Conduct.
- When travelling, learners must:-
 - Refrain from playing loud music or operating a personal device at a volume which may be heard by other passengers
 - Not leave rubbish or discarded items on the bus
 - Follow instructions of both the College staff and bus driver, and act in a manner which shows due regard for the safety and comfort of other learners, including not standing adjacent to emergency exits, the vehicle entrance, next to the driver or sitting in gangways, on staircases or standing upstairs on a double deck vehicle

- If the vehicle is fitted with seatbelts, it is a legal requirement that the learner must wear it. This is for the learner's safety and the learner may be liable for prosecution if they do not wear it
 - Except in an emergency, do not talk to the driver whilst the bus is moving, obstruct the driver's vision or otherwise distract them
 - Not interfere with equipment fitted on the vehicle
 - Not damage or deface any part of the vehicle
 - Not smoke, including e-cigarettes and 'vaping'
 - Not move around whilst the bus is moving and remain seated
- Any learners not following the conduct of passengers can be suspended from using the services for an agreed amount of time.
 - Operators are within their rights to contact the police and press charges, if necessary.

8 - Getting on and off the bus

- Learners must not attempt to board or alight from a moving bus, or from a bus which is stationary such as sat at traffic lights and road works etc.
- Learners must not attempt to board a bus once it has left the designated stop.
- Learners must not use or interfere with the emergency exits on any vehicle except in a genuine emergency.

9 – Luggage

- Some learners are required to bring kits and small suitcases to college. These luggage items must be placed on the learner's knee, in the luggage rack, or under the seat.
- Luggage must not be placed on an empty seat.
- Learners must always look after their luggage and will be responsible for any items.

10 - Lost Property

- If you find lost property on a bus, you must hand it in to the driver.
- The College will do all that we reasonably can to locate and return any property left on a college bus. To reclaim lost property from a college bus, learners must go to the Transport Office.
- If the lost property is perishable and not claimed within 24 hours of being found, it will be disposed of.
- If the lost property is contained in a package, bag or other container, the College may open it and examine it to trace the owner.

- For public services, learners must contact the operator directly who will have their own lost property policy.

11 - Complaints

- The College welcomes suggestions and complaints because they help us to improve our services. We will handle complaints with consideration and will provide a response as quickly as possible aiming to respond within one week of receipt

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Ellesmere Port Campus

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**Cheshire College
South & West**